

## West Midlands Ambulance Service Foundation Trust HOSC & Healthwatch Report - 2014/15

### September

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#### Please Note:

- 1: Referring to Post Code Prefix performance on Page 3; WMAS performance targets are on a regional basis only and not by Post Code Prefix, therefore please note that this is for information only.
- 2: Where WMAS figures are stated: This relates to Trust activity as a whole and not CCG's combined, unless otherwise stated.
- 3: If clarification is required on any section of this report, then please contact [information@wmas.nhs.uk](mailto:information@wmas.nhs.uk).

#### Glossary:

- 1: **Green text/cell shading** indicates that target has been met.
- 2: **Red text/cell shading** indicates that target has not been met.
- 3: Red incidents are classified as either Red 1 or Red 2. There are no other classifications of Red calls for the purposes of measuring initial response time on scene.
- 4: Red 1 and Red 2 incidents have a target of 75% within the response time of 8mins. Such initial help may be via a first response vehicle or similar resource, which may or may not be capable of providing onward transport if needed.
- 5: Red 19 Incident Count equals the total of Red 1 + Red 2 incidents. The % figure shows what proportion of these had a conveying vehicle arrive within 19mins. These may or may not have been by a second vehicle following-up after the initial response on scene.
- 6: Information correct on 6th October 2014.

West Midlands Ambulance Service Foundation Trust HOSC & Healthwatch Report - 2014/15

Red Performance - September

(Red 1 and Red 2: An immediate life-threatening situation requiring emergency assistance eg cardiac arrest, choking, uncontrolled haemorrhage etc. The objective is to provide immediate aid to apply life-saving skills supported by paramedic intervention.)

Red 1 - target 75% within 8mins	Apr-14		May-14		Jun-14		Jul-14		Aug-14		Sep-14		Oct-14		Nov-14		Dec-14		Jan-15		Feb-15		Mar-15		YTD							
	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %						
NHS Dudley CCG	33	87.9%	42	88.1%	32	93.8%	48	79.2%	52	92.3%	39	94.9%															246	89.0%				
NHS Walsall CCG	34	84.1%	41	87.8%	37	81.1%	40	72.5%	41	97.6%	41	90.2%																234	87.2%			
NHS Wolverhampton CCG	64	88.1%	39	84.8%	36	91.7%	39	80.5%	53	90.6%	31	80.6%																540	86.3%			
NHS Sandwell and West Birmingham CCG	60	81.7%	65	90.8%	65	89.8%	66	86.4%	75	93.9%	61	90.2%																	395	90.4%		
NHS Birmingham CrossCity CCG	82	86.6%	84	90.5%	98	90.8%	98	85.7%	94	88.3%	91	92.3%																	547	89.0%		
NHS Birmingham South and Central CCG	20	85.0%	26	84.6%	21	85.7%	21	95.2%	31	87.1%	25	84.0%																	144	86.8%		
NHS Solihull CCG	25	84.0%	15	86.7%	17	82.4%	23	82.6%	25	84.0%	20	85.0%																	125	84.0%		
NHS North Staffordshire CCG	20	75.0%	23	73.9%	33	78.8%	24	75.0%	26	84.6%	14	71.4%																	140	77.1%		
NHS Stoke on Trent CCG	42	85.7%	42	83.3%	42	76.2%	36	83.3%	44	90.9%	36	91.7%																	242	85.1%		
NHS Cannock Chase CCG	18	86.7%	17	100.0%	20	75.0%	21	76.2%	18	82.9%	16	75.0%																	108	75.9%		
NHS East Staffordshire CCG	19	73.7%	9	77.8%	16	62.5%	19	63.2%	8	62.5%	23	73.9%																	94	69.1%		
NHS South East Staffs and Seisdon and Peninsular CCG	25	64.0%	22	72.7%	29	69.0%	26	38.5%	19	77.8%	27	70.4%																		147	64.6%	
NHS Stafford and Surrounds CCG	18	77.8%	13	76.9%	17	47.1%	15	53.3%	18	77.8%	11	72.7%																		92	67.4%	
NHS Shropshire CCG	46	50.0%	28	53.6%	26	61.5%	24	70.8%	35	68.6%	35	71.4%																		194	61.9%	
NHS Telford & Wrekin CCG	26	80.8%	22	77.3%	20	85.0%	15	93.3%	18	61.1%	13	61.5%																		114	77.2%	
NHS Coventry and Rugby CCG	53	90.6%	50	80.0%	51	92.2%	40	85.0%	56	78.6%	60	83.3%																		310	84.8%	
NHS Warwickshire North CCG	21	90.5%	23	87.0%	18	66.7%	20	75.0%	22	90.9%	14	85.7%																		118	83.1%	
NHS South Warwickshire CCG	29	85.5%	24	62.5%	22	81.8%	30	63.3%	31	84.8%	27	66.7%																			163	65.0%
NHS Herefordshire CCG	28	65.4%	20	85.0%	16	75.0%	19	57.9%	19	63.2%	24	62.5%																			124	67.7%
NHS Wyre Forest CCG	11	100.0%	11	72.7%	14	92.9%	10	100.0%	11	64.5%	9	100.0%																			66	86.4%
NHS Redditch and Bromsgrove CCG	16	75.0%	24	62.5%	23	69.6%	9	77.8%	22	77.3%	19	73.7%																			113	71.7%
NHS South Worcestershire CCG	34	73.5%	28	82.1%	35	65.7%	31	80.6%	34	61.8%	28	89.3%																			190	74.7%
WMAS Total	700	80.6%	668	82.0%	688	81.0%	674	77.7%	752	82.0%	664	83.0%																		4,146	81.1%	

Red 2 - target 75% within 8mins	Apr-14		May-14		Jun-14		Jul-14		Aug-14		Sep-14		Oct-14		Nov-14		Dec-14		Jan-15		Feb-15		Mar-15		YTD								
	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %							
NHS Dudley CCG	1,503	78.2%	1,628	77.7%	1,615	76.6%	1,579	76.3%	1,538	76.9%	1,635	77.4%																		9,498	77.2%		
NHS Walsall CCG	1,800	76.4%	1,837	78.9%	1,751	75.4%	1,851	75.3%	1,751	80.3%	1,724	76.9%																			10,714	77.2%	
NHS Wolverhampton CCG	1,724	75.9%	1,836	77.9%	1,746	74.6%	1,838	75.5%	1,775	79.9%	1,799	76.7%																			10,718	76.8%	
NHS Sandwell and West Birmingham CCG	3,356	81.4%	3,506	81.3%	3,387	78.9%	3,567	76.3%	3,336	79.1%	3,331	79.5%																			20,483	79.4%	
NHS Birmingham CrossCity CCG	4,551	81.4%	4,664	82.2%	4,591	79.6%	4,644	76.5%	4,488	79.6%	4,624	78.2%																			27,562	79.6%	
NHS Birmingham South and Central CCG	1,136	77.5%	1,168	82.0%	1,120	76.1%	1,110	72.7%	1,121	75.4%	1,173	73.7%																			6,828	76.3%	
NHS Solihull CCG	365	78.4%	975	75.3%	365	71.0%	1,082	67.9%	1,039	68.0%	1,012	65.1%																			5,895	69.8%	
NHS North Staffordshire CCG	1,046	75.2%	1,185	72.8%	1,103	72.8%	1,023	72.8%	1,023	74.9%	1,122	74.8%																			6,256	74.2%	
NHS Stoke on Trent CCG	1,708	78.3%	1,830	75.1%	1,716	76.1%	1,856	79.6%	1,597	81.0%	1,656	80.0%																			10,363	78.6%	
NHS Cannock Chase CCG	770	73.5%	764	74.1%	836	73.4%	787	66.7%	773	71.2%	744	73.1%																			4,694	72.0%	
NHS East Staffordshire CCG	571	74.3%	627	78.5%	610	72.5%	582	71.5%	585	73.5%	550	72.9%																			3,525	73.9%	
NHS South East Staffs and Seisdon and Peninsular CCG	1,040	69.9%	1,158	69.9%	1,100	66.1%	1,217	66.6%	1,106	67.5%	1,079	67.8%																				6,700	67.8%
NHS Stafford and Surrounds CCG	754	70.3%	767	68.8%	740	67.2%	749	70.1%	866	71.9%	682	71.0%																			4,558	69.9%	
NHS Shropshire CCG	1,194	63.6%	1,212	65.3%	1,295	66.7%	1,281	62.9%	1,181	67.5%	1,197	64.2%																				7,360	65.0%
NHS Telford & Wrekin CCG	738	77.5%	763	78.1%	802	76.8%	788	76.9%	759	73.7%	797	78.8%																				4,646	77.0%
NHS Coventry and Rugby CCG	2,259	80.0%	2,320	79.7%	2,247	77.9%	2,179	76.0%	2,228	80.3%	2,198	79.0%																				13,431	78.8%
NHS Warwickshire North CCG	837	72.0%	907	73.0%	779	69.8%	886	64.2%	856	69.6%	876	71.5%																				5,141	70.0%
NHS South Warwickshire CCG	1,111	75.0%	1,195	78.2%	1,097	70.7%	1,131	73.1%	1,190	69.2%	1,040	74.5%																				6,764	73.5%
NHS Herefordshire CCG	876	71.7%	886	74.0%	905	72.7%	888	74.5%	895	75.5%	806	73.9%																				5,256	73.7%
NHS Wyre Forest CCG	499	79.4%	480	79.8%	496	79.8%	503	76.9%	522	69.9%	440	81.6%																				2,940	77.8%
NHS Redditch and Bromsgrove CCG	718	76.7%	746	77.9%	719	76.5%	742	77.4%	721	74.6%	712	75.0%																				4,358	76.4%
NHS South Worcestershire CCG	1,345	78.6%	1,451	77.7%	1,453	75.8%	1,488	77.6%	1,458	69.8%	1,328	78.2%																				8,521	75.8%
WMAS Total	30,463	77.0%	31,925	77.7%	31,069	75.2%	31,772	74.2%	30,818	75.9%	30,526	75.7%																				186,573	75.9%



**West Midlands Ambulance Service Foundation Trust HOSC & Healthwatch Report - 2014/15**  
**Hospital Turnaround And Handover Activity - September**

September Turnaround By Timeband Duration (minutes)

	0-30	30-60	Over 60	Total	Avg	Lost Hrs	F/cast Total
Birmingham Childrens	511	100	7	618	00:24	14:57:54	604
Russells Hall	1,414	1,471	46	2,931	00:31	220:50:15	2,812
Good Hope	1,392	950	26	2,368	00:29	121:51:53	2,328
Heartlands	1,388	1,877	222	3,487	00:35	463:01:43	3,457
Solihull	384	274	12	670	00:29	15:36:48	625
New Cross	2,307	1,203	3	3,513	00:27	88:03:08	3,353
City (Birmingham)	1,457	983	30	2,470	00:29	118:15:50	2,383
Sandwell	1,306	506	2	1,814	00:26	40:58:24	1,847
New Queen Elizabeth Hosp	1,449	1,777	82	3,308	00:32	286:37:51	3,196
Walsall Manor	1,834	679	17	2,530	00:27	79:45:24	2,539
Hereford County	1,082	190	5	1,277	00:23	25:34:01	1,318
Princess Royal	900	431	21	1,352	00:28	61:46:17	1,348
Royal Shrewsbury	1,023	434	20	1,477	00:26	62:28:17	1,462
Alexandra	857	407	7	1,271	00:27	44:21:46	1,281
Worcestershire Royal	1,458	913	6	2,377	00:28	115:29:45	2,367
George Elliot	743	300	14	1,057	00:27	35:10:41	994
St Cross	5			5	00:21	00:00:00	43
Uni Hospital Cov & War	2,488	1,615	17	4,120	00:29	196:06:43	3,991
Warwick	828	483	5	1,316	00:27	48:24:48	1,359
Burton	1,002	191	1	1,194	00:24	13:07:59	1,196
Stafford General	865	58		923	00:23	3:45:05	1,297
Univ Hosp North Staffs	3,301	1,418	27	4,746	00:27	163:17:28	4,611

September Handover By Timeband Duration (minutes)

	0-30	30-60	Over 60	Total	Avg
Birmingham Childrens	584	28	6	618	00:10:50
Russells Hall	2,556	361	14	2,931	00:19:11
Good Hope	2,135	223	10	2,368	00:17:22
Heartlands	2,568	835	84	3,487	00:23:40
Solihull	613	51	6	670	00:16:32
New Cross	3,411	101		3,512	00:13:48
City (Birmingham)	2,306	150	14	2,470	00:15:50
Sandwell	1,749	64	1	1,814	00:13:33
New Queen Elizabeth Hosp	2,727	536	45	3,308	00:21:13
Walsall Manor	2,406	119	5	2,530	00:13:37
Hereford County	1,214	60	3	1,277	00:13:58
Princess Royal	1,245	93	14	1,352	00:15:21
Royal Shrewsbury	1,312	151	14	1,477	00:17:31
Alexandra	1,204	67		1,271	00:15:20
Worcestershire Royal	2,110	265	2	2,377	00:19:06
George Elliot	983	66	8	1,057	00:15:26
St Cross	5			5	00:21:17
Uni Hospital Cov & War	3,644	469	7	4,120	00:17:11
Warwick	1,219	96	1	1,316	00:16:03
Burton	1,165	29		1,194	00:10:48
Stafford General	914	9		923	00:10:58
Univ Hosp North Staffs	4,187	540	19	4,746	00:16:04

Volume Of Turnarounds Greater Than 30mins

	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	YTD
Birmingham Childrens	113	115	137	144	75	107							691
Russells Hall	1,230	1,452	1,502	1,386	1,306	1,517							8,393
Good Hope	695	924	892	962	759	976							5,208
Heartlands	1,614	1,922	1,945	1,876	1,777	2,099							11,233
Solihull	240	234	196	189	220	286							1,365
New Cross	1,184	1,214	1,154	1,208	1,150	1,206							7,116
City (Birmingham)	841	965	938	919	841	1,013							5,517
Sandwell	538	603	525	558	487	508							3,219
New Queen Elizabeth Hosp	1,374	1,439	1,660	1,765	1,767	1,859							9,864
Walsall Manor	1,058	792	906	1,012	723	696							5,187
Hereford County	210	225	246	292	229	195							1,397
Princess Royal	409	446	460	412	378	452							2,557
Royal Shrewsbury	399	423	384	421	367	454							2,448
Alexandra	404	371	356	347	387	414							2,279
Worcestershire Royal	841	924	986	1,027	971	919							5,668
George Elliot	220	299	293	274	253	314							1,653
St Cross	1	1	6	1	2								11
Uni Hospital Cov & War	1,257	1,418	1,283	1,490	1,563	1,632							8,643
Warwick	489	505	455	494	473	488							2,904
Burton	213	210	211	227	238	192							1,291
Stafford General	222	218	260	143	67	58							968
Univ Hosp North Staffs	1,229	1,381	1,549	1,558	1,332	1,445							8,494

Volume Of Handovers Greater Than 30mins

	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	YTD
Birmingham Childrens	41	44	43	63	27	34							252
Russells Hall	362	437	402	284	254	375							2,114
Good Hope	187	250	254	249	156	233							1,329
Heartlands	554	670	702	618	505	919							3,968
Solihull	43	31	25	19	30	57							205
New Cross	136	126	93	98	69	101							623
City (Birmingham)	124	162	136	160	94	164							840
Sandwell	77	78	98	108	50	65							476
New Queen Elizabeth Hosp	414	435	538	514	527	581							3,009
Walsall Manor	278	137	163	245	132	124							1,079
Hereford County	100	97	110	162	112	63							644
Princess Royal	92	106	106	93	59	107							563
Royal Shrewsbury	166	154	130	164	112	165							891
Alexandra	101	92	56	60	73	67							449
Worcestershire Royal	249	264	293	296	226	267							1,595
George Elliot	49	47	66	47	23	74							306
St Cross	1	1	6	1	1								10
Uni Hospital Cov & War	276	329	328	495	418	476							2,322
Warwick	91	87	64	100	69	97							508
Burton	39	69	52	36	28	29							253
Stafford General	34	65	63	34	11	9							216
Univ Hosp North Staffs	409	538	529	523	422	559							2,980

- Note:**
- 1: Volumes shown are all transports with a known hospital code/name and known turnaround time periods, regardless of incident location.
  - 2: Turnaround calculated from 'time of arrival at hospital' to 'vehicle clear' where times are known.
  - 3: Handover calculated from 'time of arrival at hospital' to 'patient handover'. If 'patient handover' time field has not been completed then 'vehicle clear' time is used where times are known.
  - 4: 'Patient handover' times that have a time prior to the 'time of arrival at hospital' are excluded from handover data.
  - 5: Turnaround time lost is the total time lost above 30 minutes and does not include the 30 mins prior.

**West Midlands Ambulance Service Foundation Trust HOSC & Healthwatch Report - 2014/15**  
Post Code Prefix Performance By CCG - September

Notes:

- 1: WMAS performance targets are on a regional basis only and not by Post Code Prefix, therefore please note that this page is for information only.
- 2: CCG performance can be found on Page 2 of this report.

NHS Birmingham CrossCity CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B1	0	0.0%	83	88.0%	83	100.0%	49	87.8%	8	100.0%	1	100.0%	
B10	2	100.0%	153	66.0%	155	98.7%	135	80.0%	34	100.0%	11	100.0%	
B11	0	0.0%	41	65.9%	41	100.0%	40	87.5%	15	100.0%	5	60.0%	
B12	0	0.0%	52	76.9%	52	100.0%	37	78.4%	8	100.0%	0	0.0%	
B13	3	100.0%	120	75.0%	123	100.0%	144	82.6%	11	100.0%	18	94.4%	
B14	5	100.0%	125	77.6%	130	99.2%	120	80.8%	18	100.0%	12	91.7%	
B15	3	66.7%	149	87.9%	152	97.4%	172	86.0%	14	100.0%	30	76.7%	
B16	0	0.0%	107	83.2%	107	100.0%	89	80.9%	7	100.0%	8	87.5%	
B17	4	100.0%	155	76.1%	159	99.4%	147	87.8%	20	100.0%	23	87.0%	
B23	6	100.0%	325	79.4%	331	99.7%	366	82.0%	46	100.0%	64	87.5%	
B24	1	0.0%	194	85.1%	195	100.0%	181	86.2%	24	100.0%	26	76.9%	
B25	4	100.0%	96	76.0%	100	97.0%	80	80.0%	22	100.0%	9	100.0%	
B26	5	80.0%	159	73.6%	164	98.8%	174	87.9%	25	96.0%	27	96.3%	
B27	7	85.7%	135	71.1%	142	97.2%	160	84.4%	28	100.0%	15	73.3%	
B28	5	100.0%	134	72.4%	139	97.8%	145	86.9%	15	100.0%	21	61.9%	
B29	2	100.0%	116	83.6%	118	100.0%	141	90.8%	14	100.0%	17	94.1%	
B30	0	0.0%	2	50.0%	2	100.0%	5	80.0%	1	100.0%	1	0.0%	
B31	5	100.0%	144	91.7%	149	99.3%	152	88.2%	18	100.0%	15	100.0%	
B32	5	100.0%	197	82.2%	202	100.0%	232	85.8%	36	97.2%	30	96.7%	
B33	7	100.0%	253	79.8%	260	99.6%	217	82.0%	29	93.1%	33	84.8%	
B34	4	75.0%	111	77.5%	115	99.1%	130	84.6%	15	100.0%	20	80.0%	
B35	1	100.0%	75	82.7%	76	100.0%	87	83.9%	7	100.0%	8	87.5%	
B36	1	100.0%	88	75.0%	89	98.9%	86	87.2%	8	100.0%	11	90.9%	
B37	0	0.0%	2	100.0%	2	100.0%	1	0.0%	1	100.0%	0	0.0%	
B4	0	0.0%	63	81.0%	63	100.0%	83	92.8%	2	100.0%	1	100.0%	
B42	0	0.0%	15	46.7%	15	100.0%	17	94.1%	1	100.0%	0	0.0%	
B43	0	0.0%	3	66.7%	3	100.0%	1	100.0%	0	0.0%	0	0.0%	
B44	5	100.0%	234	65.8%	239	100.0%	229	84.3%	29	96.6%	19	73.7%	
B45	2	100.0%	101	82.2%	103	100.0%	112	87.5%	16	100.0%	14	92.9%	
B5	0	0.0%	182	86.3%	182	100.0%	135	85.9%	14	100.0%	2	100.0%	
B6	0	0.0%	4	100.0%	4	100.0%	8	100.0%	1	100.0%	0	0.0%	
B62	0	0.0%	4	75.0%	4	100.0%	4	100.0%	0	0.0%	0	0.0%	
B7	2	100.0%	79	77.2%	81	98.8%	74	85.1%	11	100.0%	2	50.0%	
B72	0	0.0%	72	76.4%	72	100.0%	55	90.9%	5	100.0%	9	100.0%	
B73	1	100.0%	90	75.6%	91	98.9%	88	87.5%	13	100.0%	15	86.7%	
B74	1	0.0%	65	60.0%	66	100.0%	97	83.5%	12	100.0%	12	91.7%	
B75	2	100.0%	125	80.0%	127	92.9%	142	79.6%	14	100.0%	86	82.6%	
B76	2	100.0%	71	73.2%	73	98.6%	98	88.8%	6	100.0%	6	100.0%	
B8	2	100.0%	291	80.8%	293	99.0%	199	89.4%	38	97.4%	8	75.0%	
B9	4	75.0%	208	77.4%	212	99.5%	144	72.9%	31	100.0%	58	70.7%	
N/V	0	0.0%	1	0.0%	1	100.0%	5	100.0%	1	100.0%	0	0.0%	

NHS Birmingham South and Central CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B10	2	100.0%	10	90.0%	12	100.0%	6	66.7%	1	100.0%	0	0.0%	
B11	5	80.0%	284	65.5%	289	99.3%	199	80.4%	34	97.1%	12	66.7%	
B12	2	100.0%	112	77.7%	114	100.0%	97	85.6%	14	92.9%	4	75.0%	
B13	4	75.0%	88	73.9%	92	100.0%	121	82.6%	21	100.0%	13	100.0%	
B14	3	66.7%	129	61.2%	132	100.0%	130	80.0%	27	100.0%	19	89.5%	
B15	0	0.0%	1	0.0%	1	100.0%	2	50.0%	0	0.0%	0	0.0%	
B17	0	0.0%	4	75.0%	4	100.0%	9	100.0%	0	0.0%	1	100.0%	
B28	0	0.0%	4	100.0%	4	100.0%	2	100.0%	0	0.0%	0	0.0%	
B29	0	0.0%	84	81.0%	84	97.6%	93	87.1%	12	91.7%	10	80.0%	
B30	3	100.0%	128	81.3%	131	99.2%	197	85.3%	13	100.0%	22	95.5%	
B31	2	100.0%	185	82.2%	187	98.4%	158	88.0%	22	100.0%	27	100.0%	
B38	3	66.7%	119	73.9%	122	99.2%	135	86.7%	16	100.0%	24	91.7%	
B5	1	100.0%	25	80.0%	26	96.2%	29	82.8%	7	100.0%	3	100.0%	
N/V	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	

NHS Cannock Chase CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
ST19	0	0.0%	0	0.0%	0	0.0%	2	50.0%	0	0.0%	0	0.0%	
WS11	5	80.0%	302	71.9%	307	95.4%	299	89.6%	46	100.0%	25	96.0%	
WS12	1	100.0%	154	70.1%	155	95.5%	193	88.1%	23	100.0%	20	100.0%	
WS15	5	40.0%	182	78.0%	187	93.6%	188	94.1%	32	100.0%	22	95.5%	
WS6	3	100.0%	89	73.0%	92	94.6%	109	83.5%	20	100.0%	12	100.0%	
WV10	0	0.0%	4	100.0%	4	100.0%	7	100.0%	0	0.0%	0	0.0%	
WV11	2	100.0%	13	61.5%	15	100.0%	19	100.0%	3	100.0%	2	50.0%	

NHS Coventry and Rugby CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
CV1	6	100.0%	348	86.8%	354	98.9%	359	88.0%	47	100.0%	14	92.9%	
CV11	0	0.0%	2	0.0%	2	100.0%	3	100.0%	1	100.0%	0	0.0%	
CV12	0	0.0%	0	0.0%	0	0.0%	1	0.0%	0	0.0%	0	0.0%	
CV2	8	100.0%	356	84.6%	364	98.4%	396	89.9%	47	100.0%	66	98.5%	
CV21	11	90.9%	146	85.6%	157	95.5%	201	91.0%	21	100.0%	38	97.4%	
CV22	5	80.0%	159	81.8%	164	87.8%	242	86.4%	17	100.0%	60	91.7%	
CV23	1	0.0%	58	60.3%	59	98.3%	81	93.8%	7	100.0%	13	92.3%	
CV3	7	85.7%	316	76.9%	323	100.0%	378	90.5%	46	100.0%	48	95.8%	
CV4	6	50.0%	138	62.3%	144	98.6%	183	91.3%	22	100.0%	23	95.7%	
CV5	5	60.0%	157	65.6%	162	96.9%	270	90.4%	30	100.0%	48	87.5%	
CV6	10	90.0%	483	82.0%	493	99.6%	448	89.3%	88	100.0%	59	96.6%	
CV7	1	100.0%	18	44.4%	19	89.5%	13	100.0%	3	100.0%	1	100.0%	
CV8	0	0.0%	13	46.2%	13	100.0%	26	96.2%	5	100.0%	4	100.0%	

LE10	0	0.0%	3	33.3%	3	100.0%	3	100.0%	1	100.0%	0	0.0%
LE17	0	0.0%	1	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%
N/V	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%

NHS Dudley CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%		
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
B62	2	100.0%	91	79.1%	93	98.9%	110	86.4%	17	100.0%	12	75.0%		
B63	2	100.0%	123	65.0%	125	100.0%	172	80.8%	27	96.3%	25	84.0%		
B65	0	0.0%	0	0.0%	0	0.0%	1	0.0%	0	0.0%	0	0.0%		
DY1	5	100.0%	271	88.9%	276	99.6%	232	87.5%	27	96.3%	18	94.4%		
DY2	6	100.0%	214	86.9%	220	100.0%	158	85.4%	19	100.0%	23	87.0%		
DY3	4	100.0%	152	75.7%	156	99.4%	173	87.3%	27	100.0%	17	82.4%		
DY4	0	0.0%	2	100.0%	2	100.0%	4	100.0%	1	100.0%	0	0.0%		
DY5	7	100.0%	268	81.7%	275	98.5%	235	85.1%	25	100.0%	31	77.4%		
DY6	2	100.0%	83	72.3%	85	96.5%	116	87.9%	8	100.0%	10	100.0%		
DY8	5	60.0%	251	67.7%	256	98.8%	314	81.2%	43	100.0%	38	92.1%		
DY9	4	100.0%	101	68.3%	105	98.1%	117	84.6%	17	100.0%	13	92.3%		
WV14	2	100.0%	75	64.0%	77	100.0%	84	85.7%	12	100.0%	6	100.0%		
WV4	0	0.0%	4	100.0%	4	100.0%	3	66.7%	1	100.0%	0	0.0%		

NHS East Staffordshire CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%		
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
DE13	7	85.7%	140	57.9%	147	95.9%	196	93.4%	23	100.0%	38	81.6%		
DE14	6	83.3%	189	85.2%	195	99.0%	191	92.7%	29	96.6%	24	75.0%		
DE15	6	66.7%	94	72.3%	100	95.0%	111	84.7%	14	100.0%	13	92.3%		
DE6	1	0.0%	6	16.7%	7	85.7%	15	86.7%	1	100.0%	1	100.0%		
N/V	0	0.0%	1	100.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%		
ST10	0	0.0%	2	0.0%	2	50.0%	4	75.0%	1	100.0%	0	0.0%		
ST14	2	50.0%	100	80.0%	102	91.2%	126	94.4%	20	100.0%	17	94.1%		
WS13	0	0.0%	5	40.0%	5	100.0%	15	93.3%	2	100.0%	1	100.0%		
WS15	1	100.0%	13	53.8%	14	78.6%	14	100.0%	5	100.0%	2	100.0%		

NHS Herefordshire CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%		
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
HR1	5	80.0%	183	74.9%	188	98.4%	207	95.2%	11	100.0%	89	95.5%		
HR2	3	33.3%	160	85.0%	163	98.2%	162	97.5%	14	100.0%	24	100.0%		
HR3	0	0.0%	9	11.1%	9	44.4%	9	88.9%	0	0.0%	1	100.0%		
HR4	4	75.0%	133	75.2%	137	96.4%	167	97.0%	14	100.0%	20	95.0%		
HR5	0	0.0%	27	44.4%	27	18.5%	36	77.8%	5	100.0%	18	83.3%		
HR6	7	57.1%	76	77.6%	83	94.0%	106	94.3%	15	100.0%	13	100.0%		
HR7	0	0.0%	42	83.3%	42	95.2%	42	92.9%	0	0.0%	8	100.0%		
HR8	1	100.0%	57	68.4%	58	91.4%	68	98.5%	5	80.0%	9	100.0%		
HR9	3	66.7%	97	74.2%	100	92.0%	114	95.6%	7	100.0%	16	100.0%		
LDB	0	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%		
N/V	0	0.0%	2	50.0%	2	100.0%	0	0.0%	1	100.0%	0	0.0%		
NP25	0	0.0%	1	0.0%	1	100.0%	1	100.0%	0	0.0%	1	100.0%		
SY7	0	0.0%	1	0.0%	1	0.0%	3	100.0%	0	0.0%	0	0.0%		
SY8	0	0.0%	7	14.3%	7	71.4%	9	100.0%	0	0.0%	1	100.0%		
WR13	1	0.0%	6	0.0%	7	100.0%	29	96.6%	3	100.0%	1	100.0%		
WR14	0	0.0%	0	0.0%	0	0.0%	2	100.0%	0	0.0%	0	0.0%		
WR6	0	0.0%	4	75.0%	4	100.0%	8	100.0%	1	100.0%	1	100.0%		

NHS North Staffordshire CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%		
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
CW12	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%
CW2	0	0.0%	1	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%
CW3	0	0.0%	34	26.5%	34	97.1%	27	88.9%	2	100.0%	9	100.0%		
DE6	0	0.0%	1	0.0%	1	0.0%	4	75.0%	1	100.0%	0	0.0%		
SK11	0	0.0%	3	0.0%	3	100.0%	2	100.0%	1	100.0%	1	100.0%		
SK17	0	0.0%	3	33.3%	3	33.3%	6	50.0%	1	100.0%	0	0.0%		
ST10	0	0.0%	122	71.3%	122	88.5%	112	94.6%	20	100.0%	26	100.0%		
ST11	2	100.0%	23	60.9%	25	100.0%	22	95.5%	8	100.0%	2	100.0%		
ST13	2	0.0%	153	79.1%	155	85.2%	186	92.5%	19	100.0%	24	100.0%		
ST14	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%		
ST2	0	0.0%	6	50.0%	6	100.0%	6	100.0%	0	0.0%	1	100.0%		
ST4	0	0.0%	1	0.0%	1	100.0%	3	100.0%	0	0.0%	0	0.0%		
ST5	7	85.7%	492	82.3%	499	99.2%	469	91.5%	78	100.0%	91	98.9%		
ST6	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%		
ST7	2	50.0%	123	62.6%	125	99.2%	171	94.2%	14	100.0%	21	95.2%		
ST8	1	100.0%	117	70.9%	118	96.6%	92	92.4%	16	100.0%	7	100.0%		
ST9	0	0.0%	30	56.7%	30	100.0%	41	95.1%	2	100.0%	8	100.0%		
TF9	0	0.0%	13	53.8%	13	76.9%	10	80.0%	0	0.0%	2	100.0%		

NHS Redditch and Bromsgrove CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%		
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
B14	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
B32	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	33.3%	0	0.0%	0	0.0%
B38	0	0.0%	10	60.0%	10	90.0%	8	87.5%	0	0.0%	0	0.0%	0	0.0%
B45	0	0.0%	32	75.0%	32	100.0%	59	88.1%	5	100.0%	8	100.0%		
B47	2	50.0%	29	48.3%	31	100.0%	47	95.7%	6	100.0%	9	100.0%		
B48	1	0.0%	27	29.6%	28	100.0%	32	96.9%	3	100.0%	1	100.0%		
B60	2	100.0%	91	78.0%	93	100.0%	140	96.4%	20	100.0%	11	100.0%		
B61	2	50.0%	130	79.2%	132	97.7%	170	93.5%	5	100.0%	18	94.4%		
B62	0	0.0%	10	40.0%	10	100.0%	23	91.3%	1	100.0%	1	100.0%		
B80	0	0.0%	1	100.0%	1	100.0%	2	100.0%	0	0.0%	0	0.0%		
B90	0	0.0%	2	50.0%	2	100.0%	2	100.0%	0	0.0%	0	0.0%		
B96	0	0.0%	9	55.6%	9	100.0%	12	91.7%	1	100.0%	1	100.0%		
B97	3	100.0%	137	78.1%	140	95.7%	193	92.2%	14	100.0%	18	100.0%		
B98	5	100.0%	201	88.6%	206	94.7%	245	94.3%	22	100.0%	59	91.5%		
DY8	0	0.0%	2	0.0%	2	100.0%	0	0.0%	0	0.0%	0	0.0%		
DY9	4	50.0%	30	36.7%	34	100.0%	41	82.9%	7	100.0%	6	83.3%		
N/V	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%		

NHS Sandwell and West Birmingham CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
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Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
B1	1	100.0%	90	90.0%	91	100.0%	38	84.2%	3	100.0%	0	0.0%
B16	0	0.0%	55	78.2%	55	100.0%	56	82.1%	5	100.0%	3	100.0%
B17	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%
B18	1	100.0%	224	88.4%	225	99.1%	179	72.1%	16	100.0%	32	75.0%
B19	2	100.0%	170	78.2%	172	98.3%	103	80.6%	33	100.0%	10	80.0%
B2	0	0.0%	52	78.8%	52	100.0%	68	85.3%	5	100.0%	0	0.0%
B20	1	100.0%	179	68.7%	180	99.4%	170	82.4%	25	100.0%	19	84.2%
B21	4	100.0%	239	75.7%	243	100.0%	178	82.0%	38	97.4%	10	60.0%
B3	1	0.0%	34	91.2%	35	100.0%	37	89.2%	2	100.0%	0	0.0%
B4	1	100.0%	42	88.1%	43	97.7%	49	69.4%	5	100.0%	1	100.0%
B42	3	100.0%	106	67.0%	109	99.1%	102	89.2%	18	100.0%	6	83.3%
B43	1	100.0%	78	70.5%	79	100.0%	81	95.1%	12	100.0%	8	75.0%
B44	1	100.0%	2	100.0%	3	100.0%	1	100.0%	0	0.0%	0	0.0%
B5	0	0.0%	2	50.0%	2	100.0%	1	100.0%	0	0.0%	0	0.0%
B6	1	100.0%	152	77.6%	153	98.7%	113	86.7%	33	100.0%	10	60.0%
B62	0	0.0%	5	80.0%	5	100.0%	3	100.0%	1	100.0%	0	0.0%
B64	4	100.0%	102	82.4%	106	100.0%	91	91.2%	14	100.0%	11	90.9%
B65	3	100.0%	124	77.4%	127	99.2%	142	85.9%	19	100.0%	12	91.7%
B66	5	60.0%	173	82.7%	178	97.8%	191	86.4%	26	100.0%	13	100.0%
B67	3	100.0%	179	78.2%	182	99.5%	133	82.0%	17	100.0%	8	100.0%
B68	5	100.0%	187	82.4%	192	99.5%	174	85.1%	26	96.2%	34	91.2%
B69	2	100.0%	170	77.1%	172	99.4%	175	85.7%	20	100.0%	16	81.3%
B70	4	75.0%	254	81.1%	258	99.6%	235	85.5%	30	96.7%	17	100.0%
B71	4	100.0%	248	84.3%	252	99.2%	174	89.7%	28	100.0%	18	94.4%
DY4	8	75.0%	276	80.1%	284	99.6%	261	85.4%	34	100.0%	22	90.9%
N/V	0	0.0%	2	100.0%	2	100.0%	1	100.0%	0	0.0%	0	0.0%
WS1	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%
WS10	6	100.0%	153	81.0%	159	100.0%	142	83.8%	20	100.0%	15	93.3%
WS5	0	0.0%	31	58.1%	31	100.0%	33	87.9%	7	100.0%	3	66.7%
WV14	0	0.0%	2	100.0%	2	100.0%	1	100.0%	0	0.0%	0	0.0%

NHS Shropshire CCG		Red 1 75% 8min		Red 2 75% 6min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
CW3	0	0.0%	1	100.0%	1	0.0%	1	100.0%	0	0.0%	0	100.0%	
DY12	0	0.0%	1	100.0%	1	0.0%	8	100.0%	0	0.0%	0	0.0%	
DY14	0	0.0%	18	33.3%	18	38.9%	24	91.7%	4	100.0%	4	75.0%	
LD7	0	0.0%	1	0.0%	1	100.0%	3	33.3%	0	0.0%	0	0.0%	
LL4	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	
N/V	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	
SY1	2	100.0%	151	81.5%	153	99.3%	162	98.8%	19	100.0%	26	96.2%	
SY10	1	100.0%	45	53.3%	46	76.1%	39	84.6%	3	100.0%	10	90.0%	
SY11	6	66.7%	103	68.0%	109	81.7%	105	90.5%	4	100.0%	40	100.0%	
SY12	0	0.0%	23	13.0%	23	91.3%	46	91.3%	3	100.0%	7	100.0%	
SY13	4	100.0%	66	86.4%	70	94.3%	72	93.1%	6	100.0%	12	100.0%	
SY15	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	
SY2	3	100.0%	58	75.9%	61	100.0%	81	95.1%	6	100.0%	17	94.1%	
SY21	0	0.0%	2	0.0%	2	50.0%	1	100.0%	0	0.0%	0	0.0%	
SY22	0	0.0%	2	100.0%	2	100.0%	1	100.0%	0	0.0%	0	0.0%	
SY3	4	50.0%	168	91.7%	172	98.3%	169	97.6%	10	100.0%	63	95.2%	
SY4	1	100.0%	96	35.4%	97	92.8%	110	93.6%	15	100.0%	22	90.9%	
SY5	2	50.0%	48	22.9%	50	80.0%	66	95.5%	8	100.0%	11	90.9%	
SY6	1	0.0%	23	26.1%	24	62.5%	34	94.1%	2	100.0%	8	87.5%	
SY7	1	100.0%	27	44.4%	28	60.7%	31	87.1%	1	100.0%	8	87.5%	
SY8	1	100.0%	77	72.7%	78	94.9%	106	86.8%	9	100.0%	26	92.3%	
SY9	0	0.0%	5	60.0%	5	20.0%	16	87.5%	1	100.0%	3	100.0%	
TF10	0	0.0%	0	0.0%	0	0.0%	2	100.0%	0	0.0%	0	0.0%	
TF11	0	0.0%	31	61.3%	31	96.8%	27	96.3%	4	100.0%	2	50.0%	
TF12	1	0.0%	23	34.8%	24	83.3%	28	85.7%	5	100.0%	5	100.0%	
TF13	1	100.0%	7	57.1%	8	75.0%	17	94.1%	3	100.0%	2	100.0%	
TF6	0	0.0%	1	0.0%	1	100.0%	1	100.0%	2	100.0%	0	0.0%	
TF8	0	0.0%	1	0.0%	1	100.0%	1	100.0%	1	100.0%	1	100.0%	
TF9	4	100.0%	83	65.1%	87	78.2%	64	96.9%	8	100.0%	21	90.5%	
WR15	0	0.0%	6	33.3%	6	66.7%	9	100.0%	0	0.0%	1	100.0%	
WV15	0	0.0%	28	64.3%	28	100.0%	31	96.8%	2	100.0%	12	91.7%	
WV16	2	0.0%	66	68.2%	68	79.4%	93	87.1%	10	90.0%	23	91.3%	
WV5	0	0.0%	5	0.0%	5	80.0%	1	100.0%	1	100.0%	1	0.0%	
WV6	0	0.0%	2	0.0%	2	50.0%	3	66.7%	0	0.0%	0	0.0%	
WV7	1	0.0%	29	37.9%	30	80.0%	41	90.2%	3	100.0%	7	100.0%	

NHS Solihull CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B14	0	0.0%	1	100.0%	1	100.0%	2	100.0%	0	0.0%	0	0.0%	
B26	0	0.0%	18	100.0%	18	88.9%	33	81.8%	2	100.0%	3	100.0%	
B27	0	0.0%	8	75.0%	8	87.5%	11	45.5%	21	100.0%	3	100.0%	
B36	2	100.0%	104	61.5%	106	99.1%	128	83.6%	23	100.0%	9	88.9%	
B37	6	83.3%	227	63.0%	233	97.4%	252	75.8%	38	100.0%	17	82.4%	
B40	0	0.0%	7	42.9%	7	57.1%	19	89.5%	1	100.0%	0	0.0%	
B90	4	100.0%	168	61.3%	172	94.8%	199	80.4%	23	100.0%	36	91.7%	
B91	6	66.7%	230	75.7%	236	86.9%	197	80.7%	23	100.0%	95	67.4%	
B92	1	100.0%	149	64.4%	150	97.3%	156	83.3%	21	100.0%	29	93.1%	
B93	1	100.0%	67	64.2%	68	97.1%	71	80.3%	12	100.0%	9	66.7%	
B94	0	0.0%	3	66.7%	3	100.0%	12	75.0%	1	100.0%	1	100.0%	
CV4	0	0.0%	1	100.0%	1	100.0%	3	100.0%	1	100.0%	0	0.0%	
CV5	0	0.0%	2	50.0%	2	100.0%	1	0.0%	0	0.0%	1	100.0%	
CV7	0	0.0%	27	14.8%	27	85.2%	46	82.6%	5	100.0%	5	100.0%	
CV8	0	0.0%	1	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	

NHS South East Staffs and Seisdon and Peninsular CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B74	0	0.0%	15	40.0%	15	100.0%	12	91.7%	2	100.0%	2	0.0%	
B75	0	0.0%	2	100.0%	2	100.0%	1	0.0%	0	0.0%	0	0.0%	
B77	7	85.7%	258	71.3%	265	97.4%	282	90.4%	26	100.0%	24	83.3%	
B78	1	100.0%	75	86.7%	76	94.7%	80	88.8%	8	100.0%	15	86.7%	
B79	2	100.0%	123	64.2%	125	96.0%	171	93.0%	21	100.0%	17	88.2%	
DY3	0	0.0%	19	68.4%	19	100.0%	29	82.8%	3	100.0%	5	80.0%	
DY6	1	100.0%	3	33.3%	4	100.0%	4	75.0%	1	100.0%	0	0.0%	
DY7	0	0.0%	20	35.0%	20	100.0%	26	84.6%	1	100.0%	8	87.5%	

DY8	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WS13	1	100.0%	137	83.2%	138	93.5%	192	88.5%	12	100.0%	24	91.7%
WS14	5	60.0%	63	58.7%	68	97.1%	89	96.6%	19	100.0%	16	93.8%
WS15	0	0.0%	7	57.1%	7	85.7%	6	100.0%	0	0.0%	0	0.0%
WS7	4	25.0%	120	56.7%	124	95.2%	173	93.6%	20	100.0%	22	100.0%
WS8	0	0.0%	1	100.0%	1	100.0%	1	0.0%	0	0.0%	0	0.0%
WS9	1	100.0%	6	16.7%	7	85.7%	6	83.3%	0	0.0%	0	0.0%
WV10	3	66.7%	66	90.9%	69	89.9%	25	72.0%	3	100.0%	3	100.0%
WV11	0	0.0%	0	0.0%	0	0.0%	3	66.7%	0	0.0%	0	0.0%
WV15	0	0.0%	1	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%
WV4	0	0.0%	6	50.0%	6	100.0%	11	90.9%	0	0.0%	2	50.0%
WV5	0	0.0%	61	54.1%	61	98.4%	52	76.9%	5	100.0%	11	81.8%
WV6	1	100.0%	29	34.5%	30	90.0%	33	87.9%	7	100.0%	3	100.0%
WV7	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WV8	1	0.0%	66	53.0%	67	94.0%	55	78.2%	8	100.0%	11	90.9%
WV9	0	0.0%	1	0.0%	1	100.0%	2	100.0%	0	0.0%	1	100.0%

NHS South Warwickshire CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B49	0	0.0%	50	68.0%	50	96.0%	54	96.3%	11	100.0%	8	100.0%	
B50	0	0.0%	16	18.8%	16	100.0%	26	92.3%	3	100.0%	5	80.0%	
B80	0	0.0%	23	65.2%	23	91.3%	42	97.6%	1	100.0%	4	75.0%	
B93	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
B94	0	0.0%	16	43.8%	16	100.0%	19	94.7%	4	100.0%	1	100.0%	
B95	0	0.0%	40	55.0%	40	90.0%	50	92.0%	3	100.0%	2	100.0%	
B96	0	0.0%	2	50.0%	2	100.0%	3	100.0%	0	0.0%	1	100.0%	
B97	0	0.0%	1	100.0%	1	100.0%	2	100.0%	0	0.0%	0	0.0%	
B98	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	
CV23	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
CV3	0	0.0%	2	100.0%	2	100.0%	4	100.0%	1	100.0%	0	0.0%	
CV31	2	100.0%	137	79.6%	139	97.1%	190	93.2%	17	100.0%	13	92.3%	
CV32	7	85.7%	146	89.0%	153	98.7%	206	98.1%	11	100.0%	33	100.0%	
CV33	1	100.0%	19	63.2%	20	100.0%	33	93.9%	4	100.0%	4	100.0%	
CV34	3	100.0%	128	92.2%	131	99.2%	198	98.0%	20	100.0%	36	100.0%	
CV35	3	0.0%	59	55.9%	62	93.5%	98	96.9%	7	100.0%	13	100.0%	
CV36	1	0.0%	23	56.5%	24	66.7%	55	94.5%	2	100.0%	6	100.0%	
CV37	3	100.0%	205	81.5%	208	97.1%	301	96.0%	42	100.0%	33	100.0%	
CV4	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	
CV47	2	100.0%	62	48.4%	64	84.4%	65	93.8%	10	100.0%	7	100.0%	
CV8	4	25.0%	92	71.7%	96	100.0%	138	97.8%	12	100.0%	16	93.8%	
GL56	0	0.0%	5	40.0%	5	80.0%	1	100.0%	0	0.0%	1	100.0%	
N/V	0	0.0%	0	0.0%	0	0.0%	1	100.0%	2	100.0%	1	100.0%	
NN11	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	
OX15	0	0.0%	3	66.7%	3	100.0%	6	100.0%	0	0.0%	0	0.0%	
OX17	1	0.0%	1	100.0%	2	50.0%	3	100.0%	0	0.0%	0	0.0%	
WR11	0	0.0%	8	62.5%	8	100.0%	5	100.0%	1	100.0%	1	0.0%	

NHS South Worcestershire CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B49	0	0.0%	2	100.0%	2	100.0%	2	100.0%	0	0.0%	0	0.0%	
B60	0	0.0%	2	0.0%	2	100.0%	0	0.0%	0	0.0%	1	100.0%	
B61	0	0.0%	1	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
B96	0	0.0%	2	50.0%	2	100.0%	4	100.0%	0	0.0%	0	0.0%	
CV37	0	0.0%	2	0.0%	2	100.0%	2	100.0%	0	0.0%	0	0.0%	
DY10	0	0.0%	1	0.0%	1	100.0%	2	100.0%	0	0.0%	0	0.0%	
DY11	0	0.0%	4	75.0%	4	75.0%	7	100.0%	0	0.0%	2	100.0%	
DY13	0	0.0%	7	85.7%	7	100.0%	18	94.4%	1	100.0%	2	100.0%	
DY14	0	0.0%	4	50.0%	4	75.0%	0	0.0%	0	0.0%	0	0.0%	
GL19	0	0.0%	4	0.0%	4	75.0%	5	80.0%	0	0.0%	0	0.0%	
GL20	1	0.0%	13	0.0%	14	92.9%	15	80.0%	2	100.0%	0	0.0%	
HR8	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	
N/V	0	0.0%	6	100.0%	6	100.0%	5	100.0%	1	100.0%	0	0.0%	
WR10	0	0.0%	125	92.8%	125	100.0%	156	97.4%	8	100.0%	6	100.0%	
WR11	0	0.0%	90	62.2%	90	93.3%	104	96.2%	9	100.0%	19	94.7%	
WR11	6	100.0%	185	82.7%	191	91.6%	213	95.8%	26	100.0%	22	90.9%	
WR12	1	0.0%	17	5.9%	18	94.4%	51	86.3%	5	100.0%	6	100.0%	
WR13	1	100.0%	18	27.8%	19	94.7%	19	100.0%	3	100.0%	3	100.0%	
WR14	5	100.0%	167	76.6%	172	97.1%	242	95.9%	25	100.0%	24	91.7%	
WR15	0	0.0%	9	11.1%	9	88.9%	28	100.0%	5	100.0%	2	50.0%	
WR2	1	0.0%	122	78.7%	123	100.0%	150	93.3%	14	100.0%	27	96.3%	
WR3	4	100.0%	78	89.7%	82	100.0%	100	98.0%	10	100.0%	19	94.7%	
WR4	3	100.0%	113	83.2%	116	100.0%	130	98.5%	14	100.0%	7	100.0%	
WR5	4	100.0%	169	94.7%	173	99.4%	162	98.8%	12	100.0%	112	97.3%	
WR6	0	0.0%	23	21.7%	23	100.0%	32	96.9%	4	100.0%	2	100.0%	
WR7	1	100.0%	8	62.5%	9	100.0%	15	100.0%	1	100.0%	2	100.0%	
WR8	0	0.0%	36	41.7%	36	94.4%	59	94.9%	4	100.0%	7	100.0%	
WR9	1	100.0%	120	72.5%	121	100.0%	147	96.6%	16	100.0%	18	94.4%	

NHS Stafford and Surrounds CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
N/V	0	0.0%	3	33.3%	3	66.7%	2	100.0%	0	0.0%	0	0.0%	
ST11	0	0.0%	21	71.4%	21	95.2%	16	93.8%	3	100.0%	3	100.0%	
ST12	0	0.0%	18	38.9%	18	100.0%	23	91.3%	3	100.0%	2	100.0%	
ST15	3	33.3%	108	52.8%	111	91.9%	121	96.7%	13	100.0%	19	100.0%	
ST16	5	100.0%	168	89.3%	173	99.4%	244	85.7%	20	100.0%	24	95.8%	
ST17	2	100.0%	167	77.8%	169	98.2%	265	91.3%	24	100.0%	26	100.0%	
ST18	0	0.0%	67	64.2%	67	97.0%	88	88.6%	18	100.0%	15	100.0%	
ST19	1	0.0%	56	64.3%	57	89.5%	77	89.6%	12	91.7%	9	100.0%	
ST20	0	0.0%	30	53.3%	30	80.0%	31	87.1%	1	100.0%	3	100.0%	
ST21	0	0.0%	17	47.1%	17	76.5%	31	87.1%	2	100.0%	2	100.0%	
ST3	0	0.0%	14	85.7%	14	92.9%	19	100.0%	0	0.0%	4	100.0%	
ST4	0	0.0%	5	80.0%	5	100.0%	4	75.0%	0	0.0%	1	100.0%	
ST5	0	0.0%	3	100.0%	3	100.0%	8	100.0%	0	0.0%	0	0.0%	
TF11	0	0.0%	2	50.0%	2	50.0%	3	100.0%	0	0.0%	0	0.0%	
WS15	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
WV9	0	0.0%	2	0.0%	2	100.0%	8	100.0%	1	100.0%	1	0.0%	

NHS Stoke on Trent CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
N/V	0	0.0%	1	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
ST1	8	100.0%	282	85.5%	290	99.0%	339	93.5%	39	100.0%	33	93.9%	
ST10	0	0.0%	0	0.0%	0	0.0%	4	100.0%	0	0.0%	0	0.0%	
ST11	0	0.0%	5	80.0%	5	100.0%	2	100.0%	1	100.0%	0	0.0%	
ST2	2	100.0%	203	63.1%	205	99.5%	221	92.3%	25	100.0%	34	100.0%	
ST3	8	75.0%	332	74.7%	340	97.6%	391	94.6%	42	100.0%	45	100.0%	
ST4	5	80.0%	375	87.5%	380	100.0%	446	91.0%	31	100.0%	56	98.2%	
ST5	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	
ST6	12	100.0%	427	83.8%	439	99.3%	502	91.0%	49	100.0%	78	97.4%	
ST7	1	100.0%	6	100.0%	7	100.0%	4	75.0%	1	100.0%	0	0.0%	
ST8	0	0.0%	1	100.0%	1	100.0%	2	100.0%	0	0.0%	0	0.0%	
ST9	0	0.0%	24	45.8%	24	95.8%	26	84.6%	2	100.0%	5	100.0%	

NHS Telford & Wrekin CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
N/V	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
SY4	0	0.0%	2	50.0%	2	100.0%	1	100.0%	1	100.0%	0	0.0%	
TF1	4	100.0%	245	88.6%	249	96.0%	211	95.7%	15	100.0%	81	97.5%	
TF10	3	33.3%	41	34.1%	44	93.2%	67	98.5%	4	100.0%	11	100.0%	
TF2	3	66.7%	146	83.6%	149	97.3%	141	100.0%	14	100.0%	37	94.6%	
TF3	1	100.0%	126	88.1%	127	96.9%	150	94.0%	16	100.0%	20	90.0%	
TF4	1	0.0%	62	71.0%	63	100.0%	90	93.3%	11	100.0%	15	93.3%	
TF5	0	0.0%	14	78.6%	14	100.0%	14	85.7%	1	100.0%	1	100.0%	
TF6	0	0.0%	11	36.4%	11	100.0%	20	95.0%	2	100.0%	11	100.0%	
TF7	0	0.0%	142	71.1%	142	95.8%	101	93.1%	18	100.0%	24	91.7%	
TF8	1	0.0%	7	28.6%	8	100.0%	14	85.7%	3	100.0%	2	100.0%	

NHS Walsall CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B43	0	0.0%	26	53.8%	26	100.0%	28	82.1%	8	100.0%	4	100.0%	
B74	1	100.0%	33	51.5%	34	97.1%	50	82.0%	6	100.0%	6	100.0%	
N/V	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
WS1	5	100.0%	269	78.4%	274	99.6%	233	87.6%	29	100.0%	12	83.3%	
WS10	1	100.0%	106	79.2%	107	100.0%	124	88.7%	17	94.1%	6	83.3%	
WS2	10	100.0%	379	87.3%	389	97.9%	261	88.1%	32	96.9%	50	88.0%	
WS3	10	90.0%	310	76.5%	320	98.8%	324	87.0%	42	95.2%	36	91.7%	
WS4	1	100.0%	87	73.6%	88	98.9%	109	91.7%	16	100.0%	8	100.0%	
WS5	2	100.0%	62	67.7%	64	100.0%	75	93.3%	21	100.0%	10	90.0%	
WS8	1	0.0%	81	53.1%	82	96.3%	92	80.4%	21	95.2%	11	81.8%	
WS9	2	50.0%	144	70.8%	146	100.0%	152	83.6%	24	100.0%	19	84.2%	
WV1	0	0.0%	0	0.0%	0	0.0%	2	100.0%	0	0.0%	0	0.0%	
WV12	4	100.0%	124	81.5%	128	100.0%	127	86.6%	19	94.7%	13	100.0%	
WV13	3	66.7%	91	80.2%	94	100.0%	105	88.6%	17	100.0%	5	100.0%	
WV14	1	100.0%	11	54.5%	12	100.0%	9	88.9%	4	100.0%	0	0.0%	

NHS Warwickshire North CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
B46	0	0.0%	53	24.5%	53	94.3%	71	87.3%	5	100.0%	6	83.3%	
B75	0	0.0%	3	100.0%	3	100.0%	2	100.0%	0	0.0%	0	0.0%	
B76	1	100.0%	9	44.4%	10	100.0%	20	100.0%	4	100.0%	0	0.0%	
B78	1	100.0%	42	42.9%	43	97.7%	83	90.4%	6	100.0%	11	100.0%	
B79	1	0.0%	8	12.5%	9	100.0%	11	81.8%	2	100.0%	7	100.0%	
CV10	1	100.0%	251	79.3%	252	98.4%	278	90.3%	22	100.0%	68	95.6%	
CV11	2	100.0%	200	83.5%	202	98.5%	232	95.7%	13	100.0%	21	81.0%	
CV12	2	100.0%	147	77.6%	149	100.0%	147	93.9%	24	100.0%	22	100.0%	
CV6	0	0.0%	6	83.3%	6	100.0%	9	77.8%	3	100.0%	1	100.0%	
CV7	2	100.0%	76	69.7%	78	100.0%	112	90.2%	11	100.0%	10	100.0%	
CV9	4	75.0%	81	60.5%	85	91.8%	106	88.7%	18	100.0%	14	100.0%	
N/V	0	0.0%	0	0.0%	0	0.0%	1	0.0%	0	0.0%	0	0.0%	

NHS Wolverhampton CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
DY3	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	
N/V	0	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	
WV1	3	66.7%	230	81.7%	233	99.6%	200	81.5%	24	100.0%	11	81.8%	
WV10	6	100.0%	348	79.0%	354	97.2%	310	87.1%	58	96.6%	53	83.0%	
WV11	3	66.7%	180	79.4%	183	100.0%	160	85.6%	27	100.0%	19	94.7%	
WV12	1	100.0%	1	100.0%	2	100.0%	4	100.0%	0	0.0%	1	100.0%	
WV13	0	0.0%	40	87.5%	40	100.0%	28	89.3%	4	75.0%	4	100.0%	
WV14	4	100.0%	229	77.3%	233	99.6%	178	84.3%	27	100.0%	17	88.2%	
WV2	0	0.0%	150	78.7%	150	97.3%	111	84.7%	17	100.0%	13	76.9%	
WV3	6	100.0%	178	66.3%	184	99.5%	194	84.0%	22	95.5%	37	89.2%	
WV4	2	100.0%	218	76.6%	220	98.2%	186	85.5%	25	100.0%	26	96.2%	
WV6	6	33.3%	184	74.5%	190	98.9%	173	86.1%	25	100.0%	28	78.6%	
WV8	0	0.0%	24	54.2%	24	91.7%	18	100.0%	1	100.0%	4	100.0%	
WV9	0	0.0%	16	37.5%	16	100.0%	17	76.5%	2	100.0%	0	0.0%	

NHS Wyre Forest CCG		Red 1 75% 8min		Red 2 75% 8min		Red 19 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
Postcode Area	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	
DY10	3	100.0%	164	80.5%	167	98.2%	196	96.4%	16	100.0%	11	90.9%	
DY11	5	100.0%	142	89.4%	147	93.9%	197	93.4%	15	100.0%	21	95.2%	
DY12	0	0.0%	40	55.0%	40	97.5%	52	90.4%	3	100.0%	6	100.0%	
DY13	1	100.0%	88	86.4%	89	97.8%	113	93.8%	9	100.0%	7	100.0%	
DY14	0	0.0%	4	25.0%	4	75.0%	10	100.0%	0	0.0%	1	0.0%	
DY9	0	0.0%	1	0.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	
WR6	0	0.0%	0	0.0%	0	0.0%	2	100.0%	0	0.0%	0	0.0%	
WR9	0	0.0%	1	100.0%	1	100.0%	1	100.0%	0	0.0%	0	0.0%	